

4th Estate Summit

Feb 27, 2008
Packard Center
DAU Ft. Belvoir, VA

Summit Agenda - Feb 27, 2008

4th Estate Update – Karen Clougherty 9:00 – 9:15 Automation and Travel Initiatives – Mark Avey 9:15 –

11:15

- Quota and Registration Jeb Ramsey 11:15 12:00

 Lunch 12:00 1:00
- OUSD(AT&L)AWCM Update Joe Chang 1:00 1:30
- Data Green Pilots Margot Lynn/Chuck Cameron 1:30 2:30
- Competency Management Jeff Birch 2:30 3:15
- Open Forum with DACM on 4th Estate Issues 3:15 4:15

Estate Deputy DACM Update Karen Clougherty

Accomplished:

- ✓ Automation Systems: Certification, Acquisition Corps
- ✓ Automated Waiver Tenure system requirements
- ✓ Automated IDP system requirements
- ✓ FY08 DACM Student Travel Policy (on web)
- ✓ FY09 Schedule Quota Requirements submitted to DAU
- √ 4th Estate Summits: March 30, 2007, Sep 12, 2007, Feb 27, 2008
- √ 4th Estate Executive Forum: Oct 29, 2007
- ✓ DACM Visits to DISA, DCMA, DTRA, DLA, MDA, SOCOM
- ✓ Revamped DOD DACM website (www.dau.mil/doddacm)\
- ✓ Enhanced ACQTAS Registration Tools
- ✓ Priority System for quota management
- ✓ ACQTAS Continuous Learning Points Tracking System
- ✓ ACQTAS Dashboards for Students, Supervisors, Quota Managers
- ✓ ACQTAS Automated Individual Development Plan (IDP) System
 - Conducted 4th Estate WebEx training, Oct 25, 2007, Fairfax
 - Open period to comment completed
 - Deployment ready to go

4th

4th Estate Deputy DACM – Next Steps Karen Clougherty

Way Ahead:

- ✓ Next 4th Estate Executive Forum Mar 19, 2008
- ✓ Enhance certification and acq corps systems
- ✓ DACM Visits to DOD EA, NGA, OSD AT&L, NSA, et al
- ✓ Continuous Learning system upgrade?
- ✓ Data Green Pilots and senior management focus
- ✓ Automated Waiver Tool coming soon
- √ What you can do for us:
- ✓ Increase Use of the Continuous Learning Tracking Tool
- ✓ Encourage Walk-Ins for Hard to Get Courses
 - ✓ Designate "back up" to avoid loss of course slot
 - ✓ Use the Cost Effective Location Model gain maximum student thruput
- ✓ Visit DACM website/4th Estate Community of Practice
 - ✓ Submit best practices to Karen for COP

Links: www.dau.mil/doddacm and



Competency Management Jeff Birch



AT&L Competency

Management



Overview 4th Estate Summit

February 27, 2008



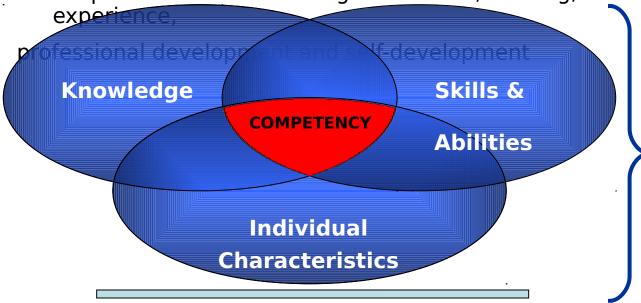
What is a Competency

" an observable, measurable pattern of skills, knowledge, abilities, behaviors & other

characteristics that an individual needs to perform work roles or occupational functions

successfully." (OPM definition)

Developed and attained through education, training, rotational assignments,



Demonstrated by Behaviors

(Required
Performance
and
a Success
Criterion)

Results in





Competency Model Applications Strategic Workforce

Agile Mission Support

 Enables improved organizational refinements to align the skills with mission needs

Improved Learning/Training

 Enables 21st Century Training Framework (Performance Learning Model, Core Plus, Engaged Learner Initiatives)

Development & Career

Planning
• Enhance IDP & Organization

Development

Improved targeted training

Learning Human Managemen Resources (RH&S) **System** HRXML HR-YML-U (Crosswalk) HR-A Standards-Based (ML R-XML HR-X HR-XM HR-XML

Validated

HR-XM Competen HR-XM HR-XM Models HR-XM Competency

HR-XM HR-XML Requirements **Management** HR-XM HR-XML System (CRMS) HR-XM HR-XML

HR YML HR YML HR YML HR YML

Performance Management IDPs

Performanc Learning Model (LAP)

HR-XML

HR-XML

HR-XML

HR-XML

PXML

High(er)-Performing Workforce

Productivity enhancement

Gap Assessment

- Assess proficiency, importande, frequency and difficulty
- Migrate best practices and tools for successful performance

Recruiting & Selection

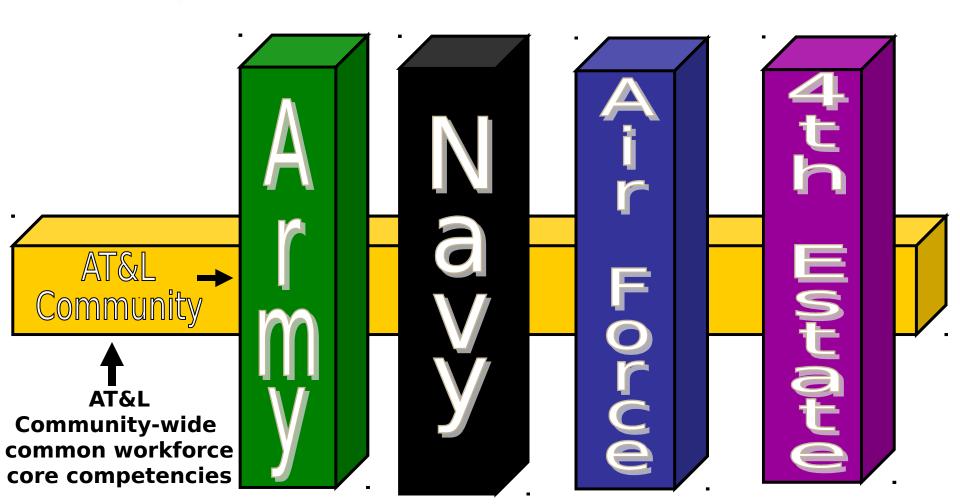
 Improve identification of key behaviors contributing to successful performance







AT&L Competency Initiative





AT&L Competency Management **Process**

Collect Existing Competency Data

Framework Development

Phase I - Convene an expert panel (EP)

Actions:

- Develop a competency framework & input model
- EP identifies Subject Matter Experts (SMEs)
- EP communicates competency effort to the SMEs
- Develop communications package

Goal:

- Establish baseline of existing competency model.
- Communicate effort

Products:

- FA provides list of targeted highperforming SMEs
- Obtains expert panel concurrence on baseline competer cy framework
- Obtain approval from

Approved Input **Competency Model** **Model Development**

Phase II - Develop the model

Actions:

- SMEs review the competency framework and provide essential iob data through structured interviews and online data collection tools.
- SMEs engaged to identify key "work" situations and competencies contributing to successful performance
- Analyze results and develop competency model content

Goal:

 Model development and identification of key behaviors

Products:

 Deliver Proposed Model Report to Dir, HCI and FA for review

Proposed

Model Testing & Refinement

Phase III - Perform a beta test & refine model

Actions:

- Collect and synthesize feedback from proposed model report
- Pre-assessment communications to workforce
- Identify stratified workforce sample

Goal:

- Further refine model to include input from functional leads
- Obtain FA and Dir, HCI approval for validation assessment

Products:

- Obtain concurrence from FIPT on competency model
- Obtain approval from Dir, HCI and FA on competercy model

Phase IV - Validate and Assess

Competency Validation,

Assessment, and Sustainment

Actions:

- Launch competency assessment tool
- Analyze results to evaluate model validity and generalizability to the workforce

Goal:

- Identify competencies required for superior performance
- Evaluate proficiency gaps for validated competencies
- Plan for continual updates and use of competency model

Products:

- Deliver proven (validated) competency model in HR XML format
- Provide competency validation and assessment and obtain Dir, HCI and FA approval

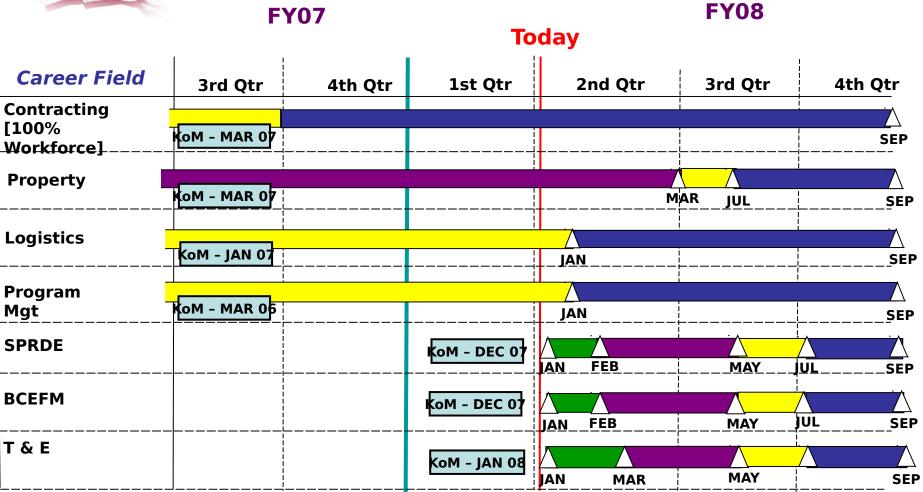
Approved Initial Competency Model Reportiompetency Model V 0.

V 1.0 **Competency** Model

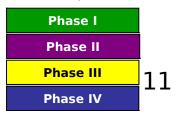
Competency **Validation** & Assessment Report



Competency Management Schedule

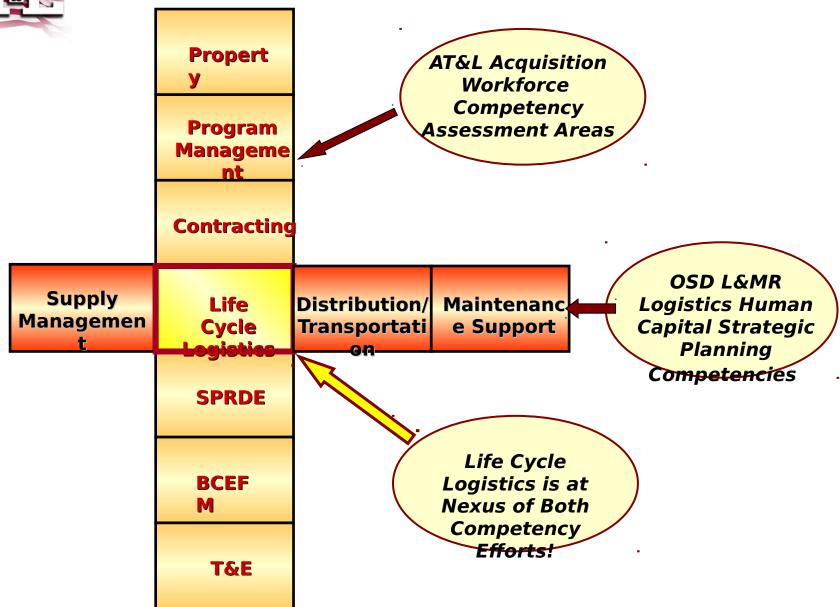


CoM = Kick-Off Meeting





Competency Initiative Linkage





Thank You

Questions?



AWDIT Margot Lynn



The Road to AT&L Comprehensive Workforce Data Analysis Capability

- DCPDS Structure and Functionality
- Where Errors Come From
- Life in the Fourth Estate
- Pursuing the Goal

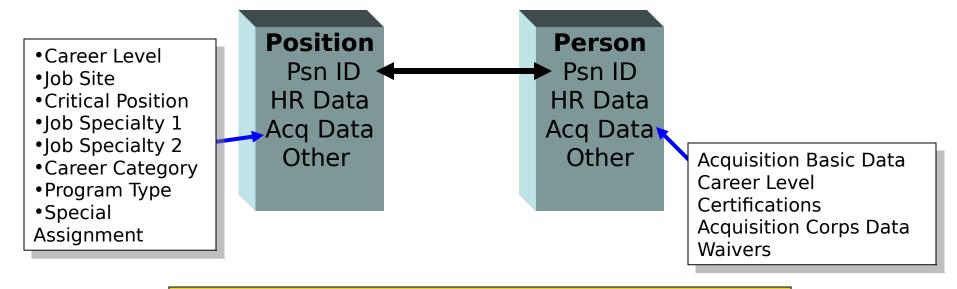


The Road to AT&L Comprehensive Workforce Data Analysis Capability

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DCPDS Structure and Functionality Essential Components of a Record



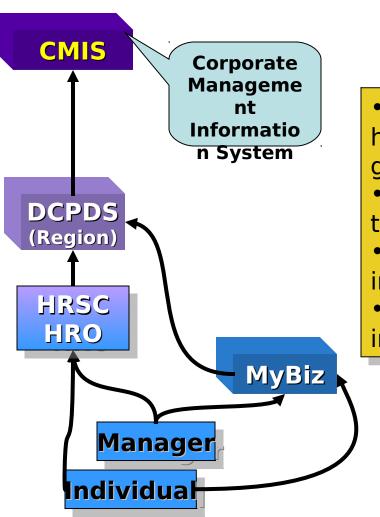
Two separate sets of data

- Linked by the Position Number
- Positions can exist without employees assigned to them



OoD

DCPDS Structure and Functionality Data flow from individual to CMIS

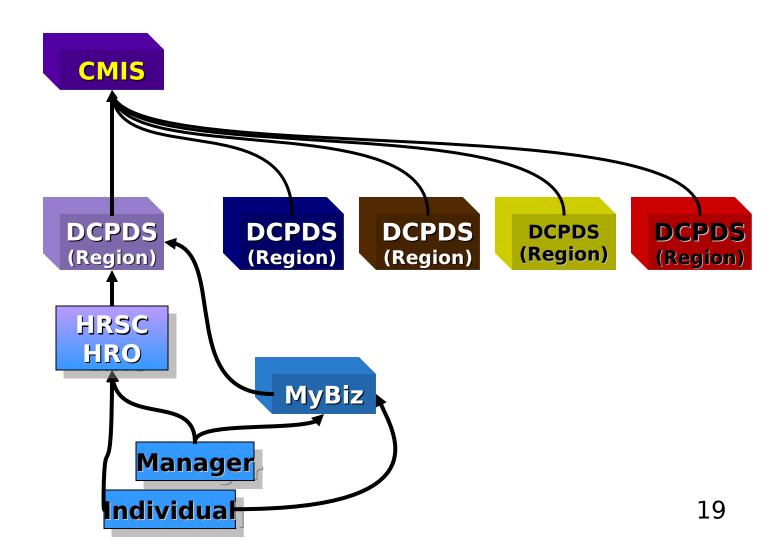


- Individuals and Managers have two methods of getting data into DCPDS
- •All transactions occur at the Regional level
- •HRO/HRSC priorities can impact currency of data
- •HR process omissions impact accuracy of data



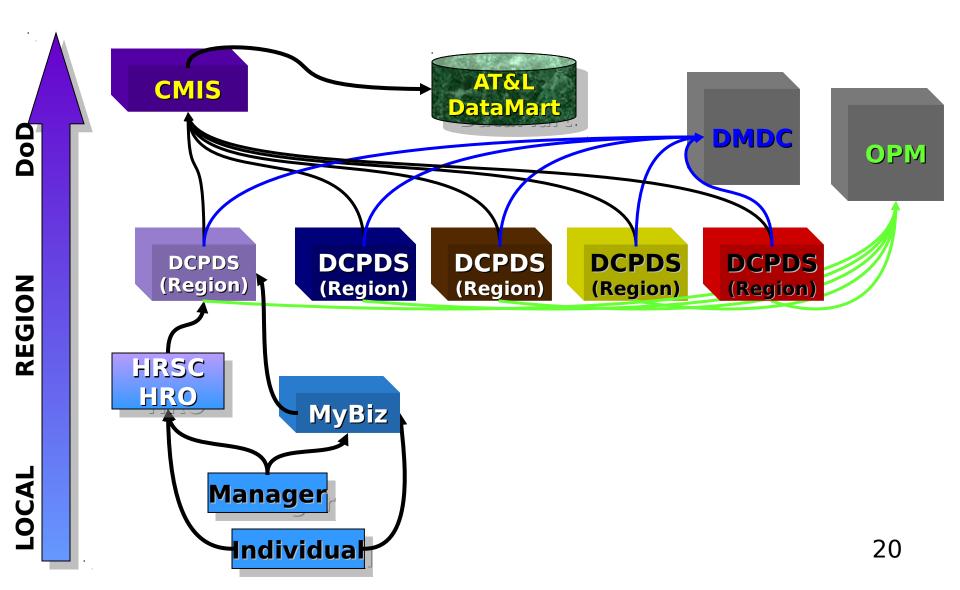
DoD

DCPDS Structure and Functionality Data Flow From Individual to CMIS (con't)





DCPDS Structure and Functionality Other Data Flows From DCPDS





The Road to AT&L Comprehensive Workforce Data Analysis Capability

- DCPDS Structure and Functionality
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- Life in the Fourth Estate
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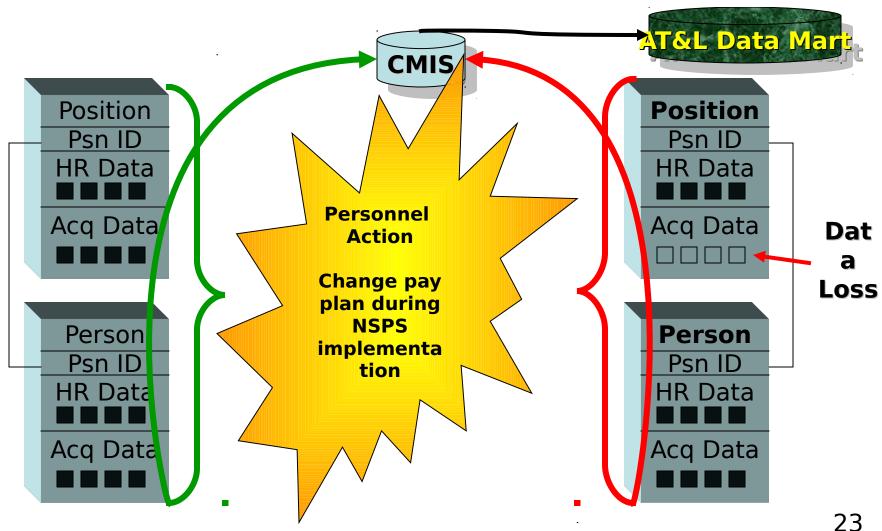
Where Errors Come From

- Input errors
 - Data wrong to start with
- Movement from one Component to another
- Process variations
 - Steps skipped

Example: During implementation of NSPS new positions were created for the new pay plans. In some cases, the Acquisition data did not get entered into the position record



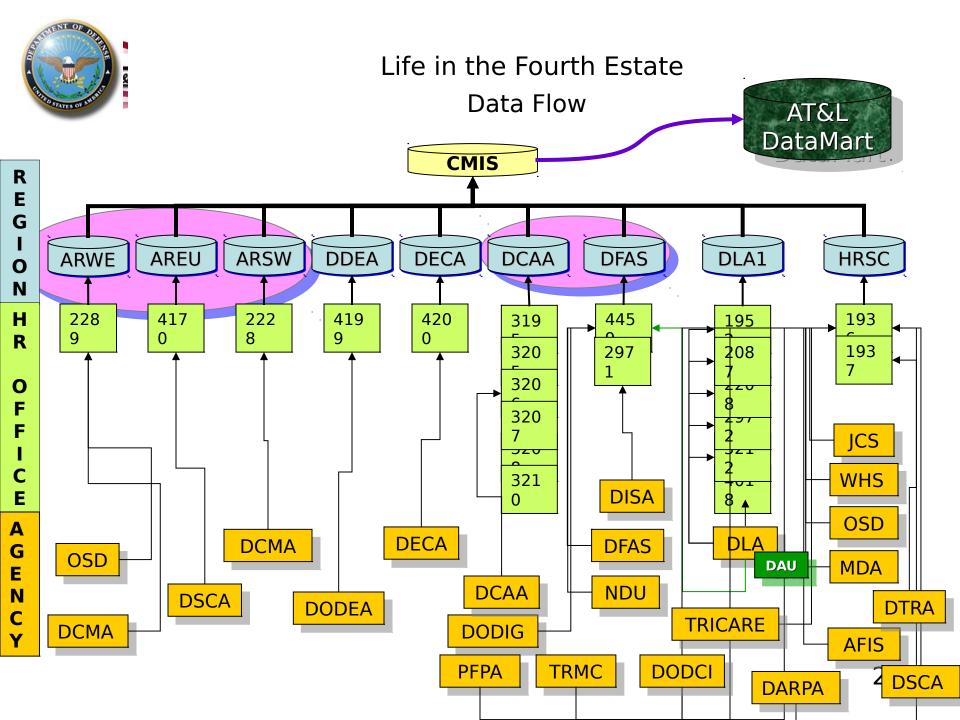
Where Errors Come From **Process Variation Example**





The Road to AT&L Comprehensive Workforce Data Analysis Capability

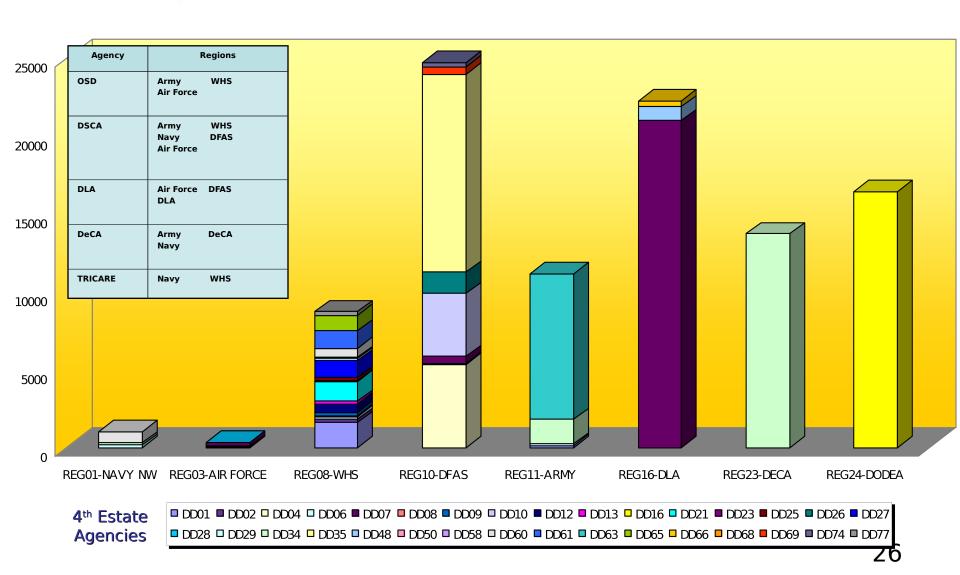
- DCPDS Structure and Functionality
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Defense & W

Where Are 4th Estate Personnel Records in DCPDS?

(Appropriated Fund - All Employees)



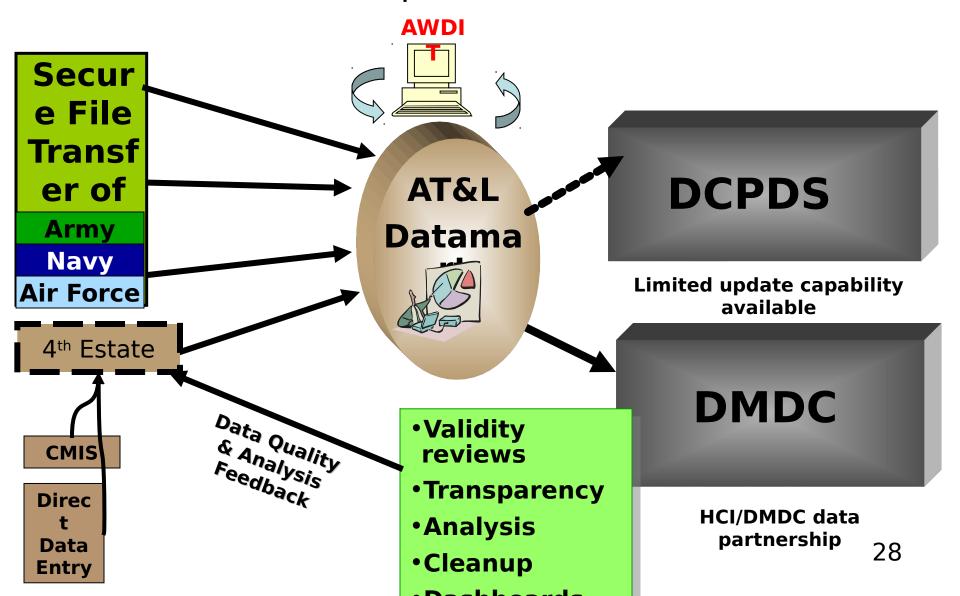


The Road to AT&L Comprehensive Workforce Data Analysis Capability

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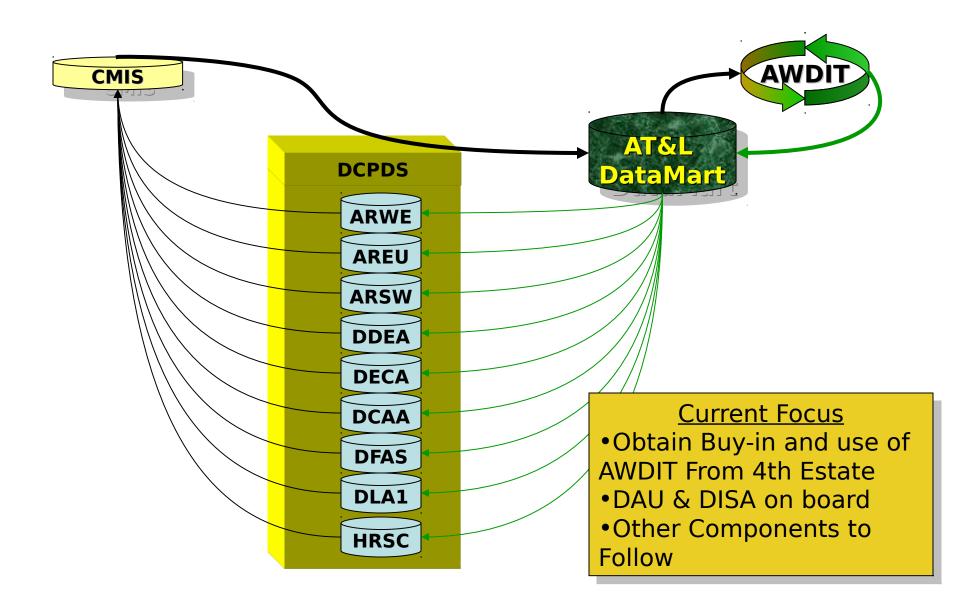


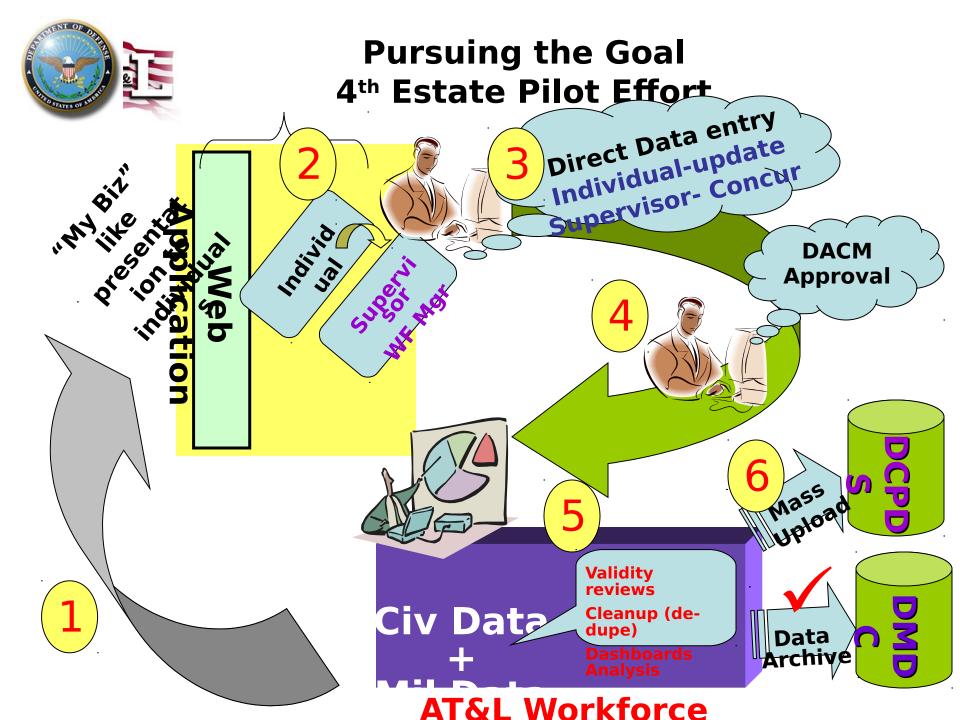
Pursuing the Goal AT&L Enterprise Workforce Data Flow





Pursuing the Goal Improving the Fourth Estate Workforce Data Quality

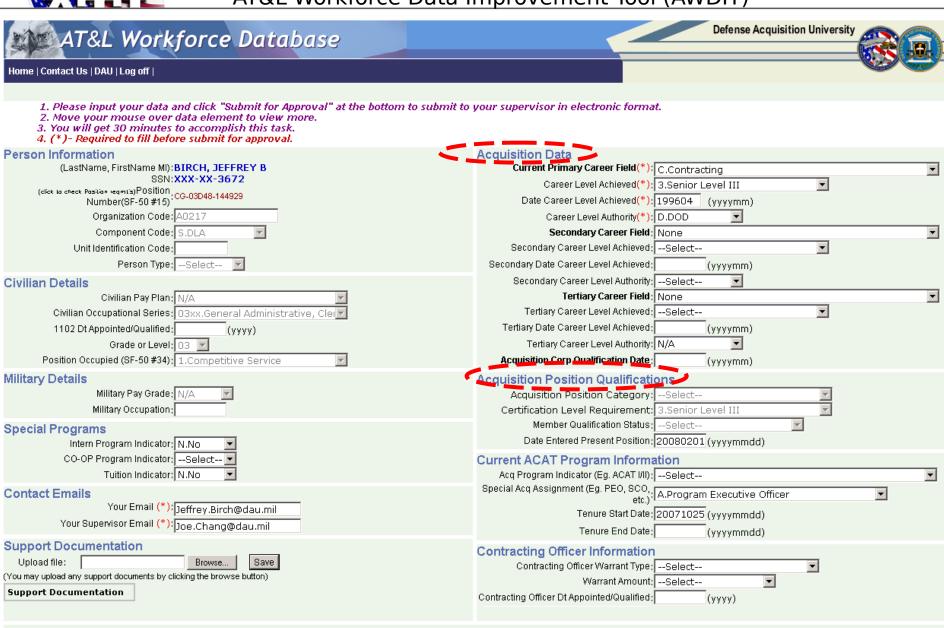






Web Application Tool

AT&L Workforce Data Improvement Tool (AWDIT)



Implementation Process

Meetings with Agencies

Initial Meeting	2 hours
Import/Review Data & Resolve Data Issues	14 days
Implementation Meeting	2- 3 hours
Roll-Out	10 days
Post Implementation Meeting	2-3 hours

Acquisition Workforce Data Improvement Tool (AWDIT) Implementation Process

Initial Meeting

- Market and demonstrate application
- Elicit special considerations/requests
- Answer questions and provide FAQ

Import/Review Data

- Stage and clean up if necessary
- Coordinate with Agency to ensure data is accurate
- Load DataMart

Implementation Meeting

- Review process
- Market AWDIT
- Demonstrate using Agency's data
- Agree on roll-out sequence and timing
- Ensure concerns are met
- Roll Out

Post Implementation Meeting

- Identify problems
- Record Lessons Learned
- Update FAQs

Initial Meeting	2 hours
Import/Review Data & Resolve Data Issues	14 days
Implementation Meeting	2- 3 hours
Roll-Out	10 days
Post Implementation Meeting	2-3 hours



Implementation Process

Group 1

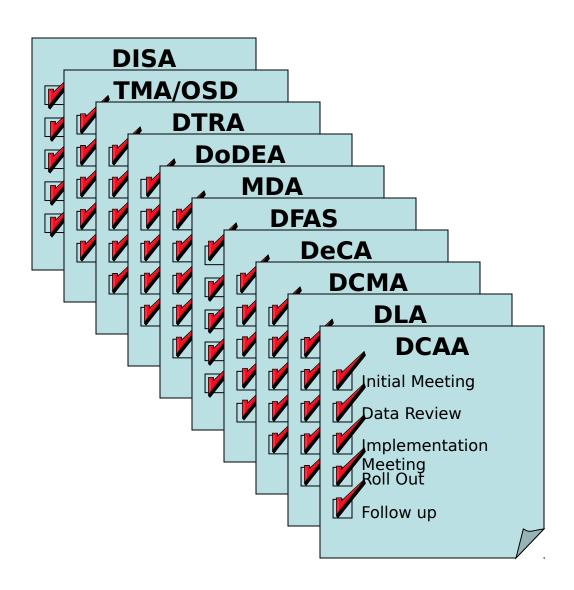
- TMA/OSD
- DTRA (direct feed)
- DoDEA (direct Feed
- MDA
- DFAS
- DeCA
- DCMA
- DLA
- DCAA

Group 2

- JCS
- DSCA
- AFIS
- DIS
- DARPA
- WHS
- DoDIG
- PFPA
- DoDCI
- TRMC
- NDU
- BTA



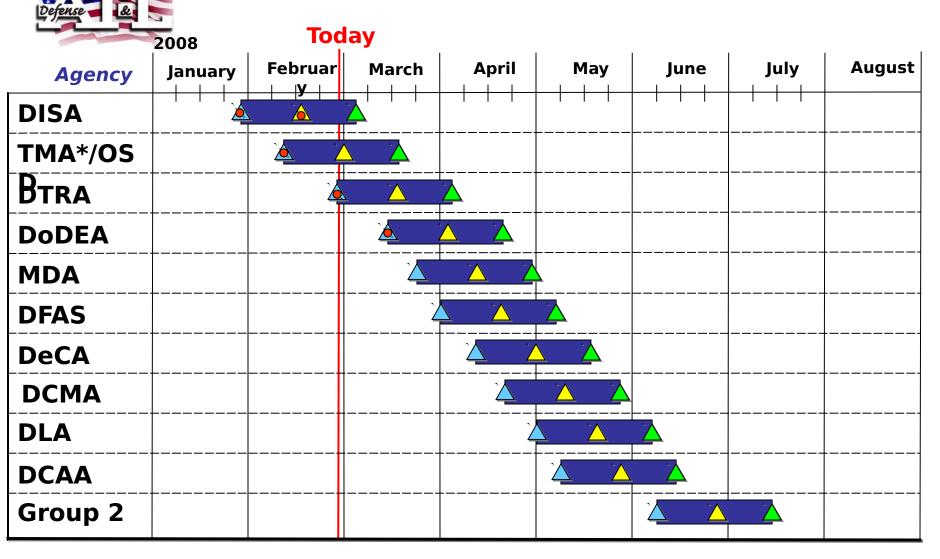
Implementation Process



Group 2

- JCS
- DSCA
- AFIS
- DIS
- DARPA
- WHS
- DoDIG
- PFPA
- DoDCI
- TRMC
- NDU
- BTA

AWDITS Implementation Schedule





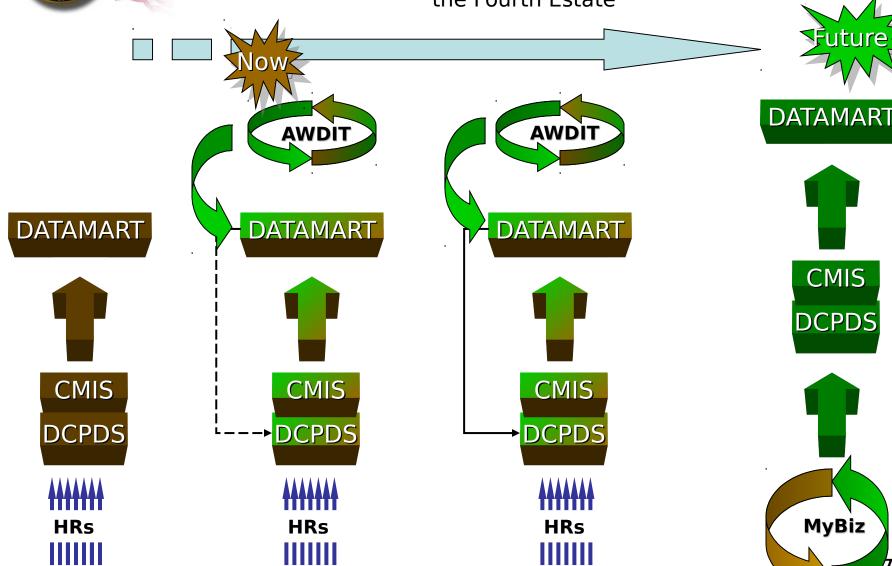




Pursuing the Goal

plementation of Comprehensive Workforce Data Analysis Capability in

the Fourth Estate



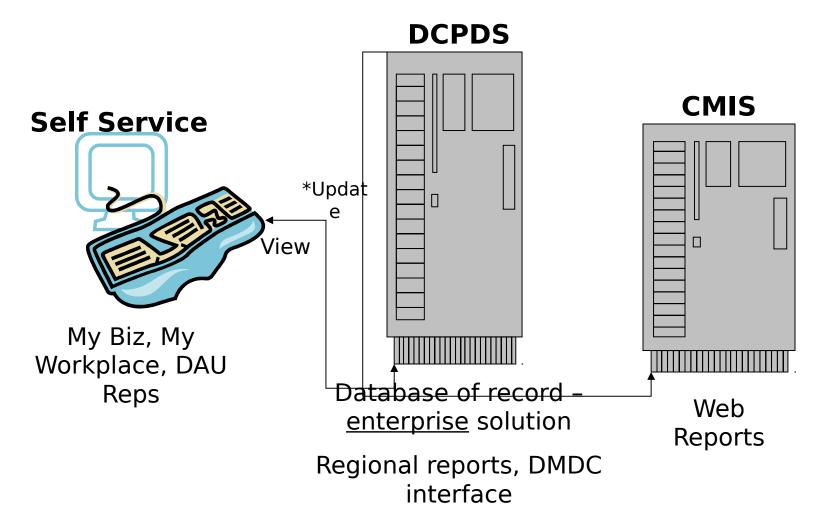








Pursuing the Goal Improving Workforce Data Quality At The Source



^{*}Approval capability



Pursuing the Goal Partnership with CPMS

- Met with Rhonda Diaz, Senior Executive, Human Resources Business, Information and Technology Solutions Division, CPMS on February 21, 2008
- Laid the foundation for an AT&L/CPMS partnership
- Agreed to revise an in-progress System Change Request (SCR) to improve it's usability to the Acquisition Community
- Agreed to work together to resolve processes that result in loss of acquisition data
- Agreed to issue a joint CPMS/AT&L policy letter formalizing expectations
- AT&L will participate in the DCPDS Change Control Board Working Group (CCDWG) to maintain focus on Acquisition issues in DCPDS changes
- CPMS will AT&L will brief at the March 2008 DCPDS Executive Committee (EXCOM)



Pursuing the Goal Maximizing DCPDS Potential Through MyBiz

- SCR currently being worked by CPMS
 - Permits update of certain Acquisition elements
 - Two-step process
 - · Employee enters data
 - Data flows to Supervisor for review and submission
 - Permits printing of a career information by employee
 - Sponsored by Air Force with Army as a partner
- Will now have AWCM participation in the development of the requirements and system testing
- Develop new SCRs as appropriate



Questions and Comments

The AT&L Workforce and Career Management
Team and 4th Estate DACM office appreciate your
continued support and participation as we
collectively move forward in "Enabling the DoD
AT&L workforce to achieve the right acquisition
outcomes"